



# Arrowwood

RESORT & CONFERENCE CENTER  
by CLUBHOUSE\*

## Pet Policy Agreement

Welcome to the Arrowwood Resort & Conference Center. We are delighted to have you and your pet stay here with us! As always, we are committed to ensuring the best possible experience for all of our guests. Before you check in, please read the following **Pet Policies** to ensure compliance and understanding.

For your comfort and safety and that of our other guests, all guests and their pets must adhere to the following policies of the hotel. The intention behind all of these policies is to ensure that all guests can enjoy our facilities and guestrooms in an environment that allows everyone to have an exceptional stay.

- Additional pet fee of \$30 per day per pet. Max of 2 pets per room. Undisclosed pets will be charged at a rate of \$40 per day.
- Pets weighing 75 pounds or less are welcome.
- Proper medical certification specifying that all vaccinations are up to date must be available upon request.
- Pet may be left unattended in your room/suite. However, if you leave the premises of the hotel with your pet unattended in the suite, the pet must be in a crate or pet carrier while you are gone.
- Pets are not allowed in the public areas of the hotel such as the Restaurant, Sundeck (as it is an extension of the Restaurant), Fitness Center, Indoor/Outdoor Pool Areas, Continental Breakfast, Banquet Rooms or near any food service areas.
- Pets must be on a controllable leash at all times when outside the guest suite.
- Guests must walk their pets in designated walk areas (i.e. not on the private golf course) and are responsible for picking up after their pet in and around the hotel at all times.
- Housekeeping Service—the pet must be removed from the room/suite prior to requested housekeeping service or other arrangements must be made with hotel management.
- Any noise complaints regarding your pet from other hotel guests will be handled by management. Pet owner will be responsible for any restitution given at the discretion of hotel management as a result of noise-related issues.
- Any damage or additional cleaning inside of the room/ suite is solely the responsibility of the guest and will be charged to the method of payment on file at the discretion of management.
  - Example of additional fees you may incur if items require additional cleaning, or need to be discarded due to irreparable damage:
 

▪ Top Sheet: \$20	▪ Towels: \$15 each
▪ Drapes/Curtains: \$35	▪ Carpet: as determined by management
▪ Bath Mat: \$5	
- The hotel takes no liability for any incidents that may occur between the pet and other guests.
- Service animals are exempt from these policies, however, you may be asked some questions permitted by law to qualify.
- Emotional support animals require documentation upon arrival.

Our management and the entire staff will strictly enforce each of the above policies.

We sincerely appreciate your cooperation on these policies. If everyone abides by the rules of the hotel, I am sure that this will be a great experience for all. If you have any questions about these policies, please see the Manager on Duty. Thank you again for staying with us.

**Laura Garms**  
General Manager  
Arrowwood Resort & Conference Center  
lgarms@arrowwoodokoboji.com

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Print Name

\_\_\_\_\_

Signature

\_\_\_\_\_

Date

\_\_\_\_\_

Contact Number during Stay

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*I have read and understand the policies and procedures listed above and the rental of any guest room is conditional upon abiding by the policies of the hotel. Should there be any damage, extra cleaning or restitution to other guests due to behavior outlined in this policy, I agree that an appropriate monetary charge will be added to my credit card or paid in cash before or after checkout.*